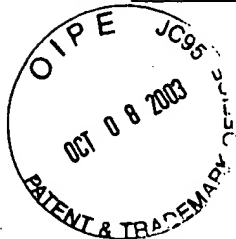


CERTIFICATE OF MAILING PURSUANT TO 37 C.F.R. §1.8

I hereby certify that this correspondence and attached documents pursuant to 37 C.F.R. §1.8, are being faxed to Examiner Backer at 703-305-7687 and are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:

Date: 3-Oct-2003

By: Santo Caputo  
Signature of person depositing U.S. Mail



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CONFIRMATION COPY

*Placed on this amendment F.S.*  
*Dup copy #16*  
UTILITY PATENT

Applicants: Continelli et al.

Attorney Docket No.: 10655.9400

Serial No.: 09/537,506

Client Ref. No.: TP19990129

Filed: March 29, 2000

Group Art Unit: 3621

Title: **SYSTEM AND METHOD FOR FACILITATING THE HANDLING OF A DISPUTE**

Examiner: Firmin Backer

Confirmation No.: 6236

RESPONSE under 37 C.F.R. 1.111

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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OCT 10 2003

GROUP 3600

Dear Commissioner:

Applicants hereby timely respond within two months from the mailing of the Final Office Action dated August 6, 2003. Pursuant to MPEP 706.07(f), the shortened statutory period for reply will expire at three months from the date of the final rejection (i.e., November 6, 2003) or on the mailing date the Advisory Action is mailed, whichever is later. Applicants respectfully request the Examiner's consideration of the Amendments and Remarks beginning on the following page, and if the application is not allowed, Applicants request an **Advisory Action**.

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